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# MacOS Workspace ONE Intelligent Hub End User Enrollment Steps

Workspace ONE requires a series of installation steps to fully deploy the solution to your computer. Read the documentation below to guide you through the installation.

See [Frequently Asked Questions](#) for more information.

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## Prerequisites

1. Scope – [NYU-owned Computer](#) (Laptop/Desktop)
2. Supported OS – macOS version 10.14 or later  
If you have a computer running unsupported/older versions of MacOS, contact your IT support team for assistance.
3. You must be an administrator on your computer to complete the below steps. If you are not, please contact your IT support team for assistance.
4. Network connection (you **do not** have to be connected to the VPN or NYU-NET)

## Enrollment Steps

1. Go to [www.getwsone.com](http://www.getwsone.com) and download Workspace ONE Intelligent Hub.
2. Open the install file (from the Downloads Folder) and install the Intelligent Hub by following the system prompts.
3. Click **Close** to exit the setup.
4. After installation is complete, the Intelligent Hub enrollment screen appears shortly later, or click on the Intelligent Hub icon in the macOS Menu Bar and click **Enroll**.
5. You will be asked for an email or server address. Enter **ONLY** the server address: **https://ds1688.awmdm.com/** Click **Next**.
6. Then, you will be asked for your **GroupID** (see chart below).

Department / Unit	Group ID
Steinhardt Art	SteinArtProd
Steinhardt MPAP	SteinMPAPProd
Steinhardt Jay Street	Stein370JProd
All other departments	SteinProd

7. NYU MFA log in Pop up: Enter your NYU NetID and Password and Click **Next**
8. WorkSpace ONE Services Pop-Up. Click **Next**
9. Enabling Device Management Pop-up
10. Profile pop-up. "Are you sure you want to install WorkSpace Services"? Click **Install**
11. Profile pop-up. "Are you sure you want to install Device Manager"? Click **Install**  
**NOTE on data erasure:** The message "Erase all data on this computer" is only a permission. Nothing will be erased. The ability to erase all data is a requirement for security in case a computer is lost or stolen.
12. Enter your computer Username and Password.
13. A Congratulations screen appears when enrollment is successful. Click **Done**
14. Your Privacy Matters Pop up. Click **I Understand**  
**NOTE on privacy:** Workspace ONE Intelligent Hub is designed with your privacy in mind. Learn more about the privacy information of Workspace ONE at <https://whatisworkspaceone.com/privacy>)
15. Want an even better app experience. Click **I Agree or Not Now**
16. You should see a Welcome to New York University page
17. NYU Hello Pop up. Click **Get Started**
18. When you complete the enrollment process, the Apps page appears
19. Your NYU Mac is now enrolled in WorkSpace ONE